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(201217)

Roll No. ....

B.B.A.-III Sem.

**18051**

**B. B. A. Examination, Dec. 2017**

**Human Resource Management**

**(BBA-303)**

**(New)**

*Time : Three Hours]*

*[Maximum Marks : 75*

**Note:** Attempt questions from all Sections as per instructions.

**Section-A**

**(Very Short Answer Questions)**

Attempt all the *five* questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.  $3 \times 5 = 15$

1. "HRD is a continuous process." Comment.
2. How training is different from development ?
3. What is meant by compensation ?

**(2)**

4. Define the term 'Grievance'.
5. What do you understand by trade unions ?

**Section-B**

**(Short Answer Questions)**

Attempt any *two* questions out of the following three questions. Each question carries  $7\frac{1}{2}$  marks. Short answer is required not exceeding 200 words.  $7\frac{1}{2} \times 2 = 15$

6. Differentiate between HRM and HRD.
7. Explain the procedure of fixing and revising minimum wages.
8. Explain the measures of improving employee relations.

**Section-C**

**(Detailed Answer Questions)**

Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail.  $15 \times 3 = 45$

**(3)**

9. "Human resource management is the utilization of individuals to achieve organizational objectives. Comment.
10. Define the term 'HR procedure'. What are the various types of HR procedure?
11. Discuss the various methods of wage determination.
12. What are the various methods of identifying grievances? Explain grievance handling procedure.
13. What are the functions of trade unions? Examine whether the trade union in India are able to fulfil these functions.

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